

## RETURNED GOODS FORM – DEFECTIVE PRODUCTS

Please fill in the form below if any Product you purchased from us is damaged, defective or incomplete upon arrival (thus you have got a Warranty claim) in order to request an exchange, appropriate reduction of the Purchase Price or a refund. If the Products received are not damaged or defective but you want to withdraw from the purchase or you want to exchange your Product you have to fill in a different form which you will find on our website.

Request your „Returned Goods ID” by completing this form and send it to [info@mygpstore.com](mailto:info@mygpstore.com). Please use capital letters and complete all the fields, except the „Returned Goods ID” field.

We will send you back the Returned Goods Form completed with the Returned Goods ID number. Please place the completed Returned Goods Form inside the packaging together with the Products and send back within 14 days. Thank you!

**If you have got a Warranty claim, you must notify us immediately at [info@mygpstore.com](mailto:info@mygpstore.com) to request an exchange or appropriate reduction of the Purchase Price or a refund. In these cases the cost of returning the Products and Cost of Delivery of any Exchange Products are to be borne by us. Warranty rights may be exercised within a 2 year's limitation period, but the latest within 2 months reckoned from the date the problem of the Product is detected.**

**Please check the appropriate box whether you would like to receive an exchange, an appropriate reduction of the Purchase Price or a refund.**

After receiving the returned Products, our customer service will verify validity of your warranty claim (the Product you purchased from us must have been damaged, defective or incomplete upon arrival to you). . If so, in accordance with your request, we will provide you with an Exchange Product or with an appropriate reduction of the Purchase Price or a full refund of the Purchase Price (including the Cost of Delivery) no later than 14 (fourteen) days from, and including, the day on which we received the returned Products.

### YOUR PERSONAL DETAILS

Name and surname	
Address	
Phone and/or mobile phone	
E-mail	

### YOUR ORDER INFORMATION

Order number	
Returned Goods ID*	

\*to be provided by MyGPStore.com

<b>RETURNED GOODS (Product)</b>	<b>SIZE</b>	<b>COLOUR</b>	<b>QUANTITY</b>

**WHAT WOULD YOU LIKE US TO DO?**

- Please send an Exchange Product (same model, size, etc)
- Please provide full Refund of the Purchase Price
- I want to keep the Product, please provide appropriate reduction of the Purchase Price

**YOUR BANK ACCOUNT INFORMATION (IN CASE YOU PAID BY BANK TRANSFER) AND YOU REQUIRE A REFUND OR APPROPRIATE REDUCTION OF THE PURCHASE PRICE**

If you paid by credit card you do not need to provide the bank account information.

Bank Account No. (IBAN)	
Swift (BIC) Code of your bank	
Name of your bank	
Address of your bank	

Date and place \_\_/\_\_/\_\_\_\_, \_\_\_\_\_

Signature of the Customer \_\_\_\_\_