## **RETURNED GOODS FORM – EXCHANGE OF PRODUCTS**

Please fill in the form below if you want to change your Product to another one. If you want to withdraw from the purchase or you received a defective Product (thus you have got a warranty claim) you have to fill in a different form which you will find on our website.

Request your "Returned Goods ID" by completing this form and send it to <u>info@mygpstore.com</u>. Please use capital letters and complete all the fields, except the "Returned Goods ID" field.

We will send you back the Returned Goods Form completed with the Returned Goods ID number. Please place the completed Returned Goods Form inside the packaging together with the Products and send back within 14 days. Thank you!

By completing and sending the form below you declare that you want to exchange the Products. You also acknowledge that upon receipt of the completed Return Goods Form, you will send back the goods within 14 days at your own cost.

After receiving the returned Products, our customer service will verify that those satisfy the Conditions of Goods to be Returned (according to our General Terms & Conditions are fully intact, complete with all parts and accessories, provided in original packaging, etc). If so, and provided that you paid its Cost of Delivery, we will provide you with an Exchange Product (subject to availability) no later than 14 (fourteen) days from, and including, the day on which we received the returned Products.

## YOUR PERSONAL DETAILS

| Name and surname          |  |
|---------------------------|--|
| Address                   |  |
|                           |  |
| Phone and/or mobile phone |  |
| E-mail                    |  |

## YOUR ORDER INFORMATION

| Order number       |  |
|--------------------|--|
| Returned Goods ID* |  |

\*to be provided by MyGPStore.com

| RETURNED GOODS<br>(Product) | SIZE | COLOUR | QUANTITY |
|-----------------------------|------|--------|----------|
|                             |      |        |          |
|                             |      |        |          |
|                             |      |        |          |

| REQUESTED<br>EXCHANGE PRODUCT | SIZE | COLOUR | QUANTITY |
|-------------------------------|------|--------|----------|
|                               |      |        |          |
|                               |      |        |          |
|                               |      |        |          |

## **REASON FOR THE RETURN (OPTIONAL)**

| Defective            | Problem with material |
|----------------------|-----------------------|
| Don't like colour    | Received too late     |
| Dont't like material | Too large             |
| Don't like style     | Too small             |
|                      |                       |

Date and place \_\_/\_\_/\_\_\_, \_\_\_\_\_

Signature of the Customer \_\_\_\_\_